



# WATERVILLE OPERA HOUSE

## School Show Policies 2026-2027

1. School Shows are open to public, private, and homeschool groups. The 2026-2027 School Shows will go on sale Monday, June 1 at 11am.
2. **All school show reservations must be requested by completing an electronic reservation form** (separate form for each show). The link to this form is on our website on the "Theatre Camps + School Shows" page. Phone reservations will not be accepted. Once received, the Box Office will contact you to confirm your reservation and arrange payment. <https://www.watervillecreates.org/operahouse/theatre-camps-school-shows/>
3. All orders must be paid in full at the time of reservation. Mailed checks are acceptable upon arrangement with Box Office staff. Mail checks to: Waterville Opera House, 93 Main Street, Waterville, ME 04901
4. All seating will be sold on a first-come, first-served basis (completion of the reservation form will determine this order). Seating for all groups is assigned by group size, once the show has been filled. Please make sure to indicate on the form if you will require handicapped or special seating for your group. You will be notified if we are unable to accommodate your group size.
5. Ticket prices for school shows are \$5.00 per student. Seats for chaperones and teachers are provided free of charge (up to one free adult ticket for every ten student tickets purchased.) We require that you have one adult for every ten students when you arrive at the Opera House. Additional adult tickets can be purchased for \$5.00 apiece. Students will not be allowed to leave their seats for any reason unless accompanied by school personnel or an adult chaperone. (Ushers will guide students and teachers to their assigned seats.)
6. All reservations must be made in advance. Ticket sales will close 14 days prior to the performance date. Tickets are not available for purchase on the day of the show. **Tickets are non-refundable.**
7. We understand that school enrollment fluctuates from year to year and therefore your seating needs may change. However, please be aware that we need to know about any additions in your reservation in advance. If it is necessary for you to reserve more seats, we will try to accommodate your request, but we cannot guarantee that additional seats will be available.
8. Due to special contractual arrangements we have made with school show artists, we are able to offer refunds in the event that school is canceled for a snow day. This is the only circumstance under which we are able to offer refunds.
9. Transportation instructions are available on our website and will be emailed to ticket holders. **It is crucial that teachers deliver transportation instructions to all bus drivers transporting their students to and from the Opera House.** We have developed these bus procedures to ensure a safe and timely exit for all students, and they must be followed. Please include the bus identification information when completing the registration form.
10. Questions should be directed to [visit@watervillecreates.org](mailto:visit@watervillecreates.org)